

Terms of Service

This document has been carefully crafted to safeguard my interests and comprehensively uphold your consumer rights.

Before commencing any service, I will thoroughly examine your vehicle to precisely identify any damages it may have incurred. While obvious damages are easily visible, it is important to acknowledge that minor damages could be obscured by grime or other external factors.

For instance, a minor scratch on the bumper might not be visible due to accumulated dirt. Despite efforts to identify all damage, some damage may go undetected during the inspection in certain cases.

By signing this document, you acknowledge the existence of any damages and authorise me to proceed with the scheduled service.

If you disagree with any of the identified damages it is strongly recommended that you bring up any discrepancies with me and refrain from signing this document. Only when you are satisfied with the inspection you should sign. Your signature serves as a form of consent and agreement to the stipulated conditions

If you choose not to sign, I will be obliged to refrain from performing the scheduled service. However, it is crucial to note that you will be liable for the full amount owed, regardless of whether the service is performed or not.

Furthermore, after the completion of any work on your vehicle, you must thoroughly inspect your vehicle for any potential new damages that may have occurred during the service. If you choose not to inspect your vehicle and sign, I will not be held liable for any damage that may have been caused during the service.

This thorough inspection ensures that any new issues are promptly identified and addressed. Subsequently, you will be requested to sign this form again, acknowledging the completed work and the condition of your vehicle after the service.

This form, once it bears TWO signatures from you and the requested services have been executed and payment has been made, then doubles as your receipt of payment.

To cancel or reschedule, please let me know at least 24 hours before your appointment. Failure to do so will require you to pay a cancellation and no-show fee.

Cancellation and no-show fees:

More than 24 hours £0

Between 24 hours and 1 hour before £10

Less than 1 hour before session 100%

If you have checked manual payment, you WILL still be bound by these fees and be contacted in due course.